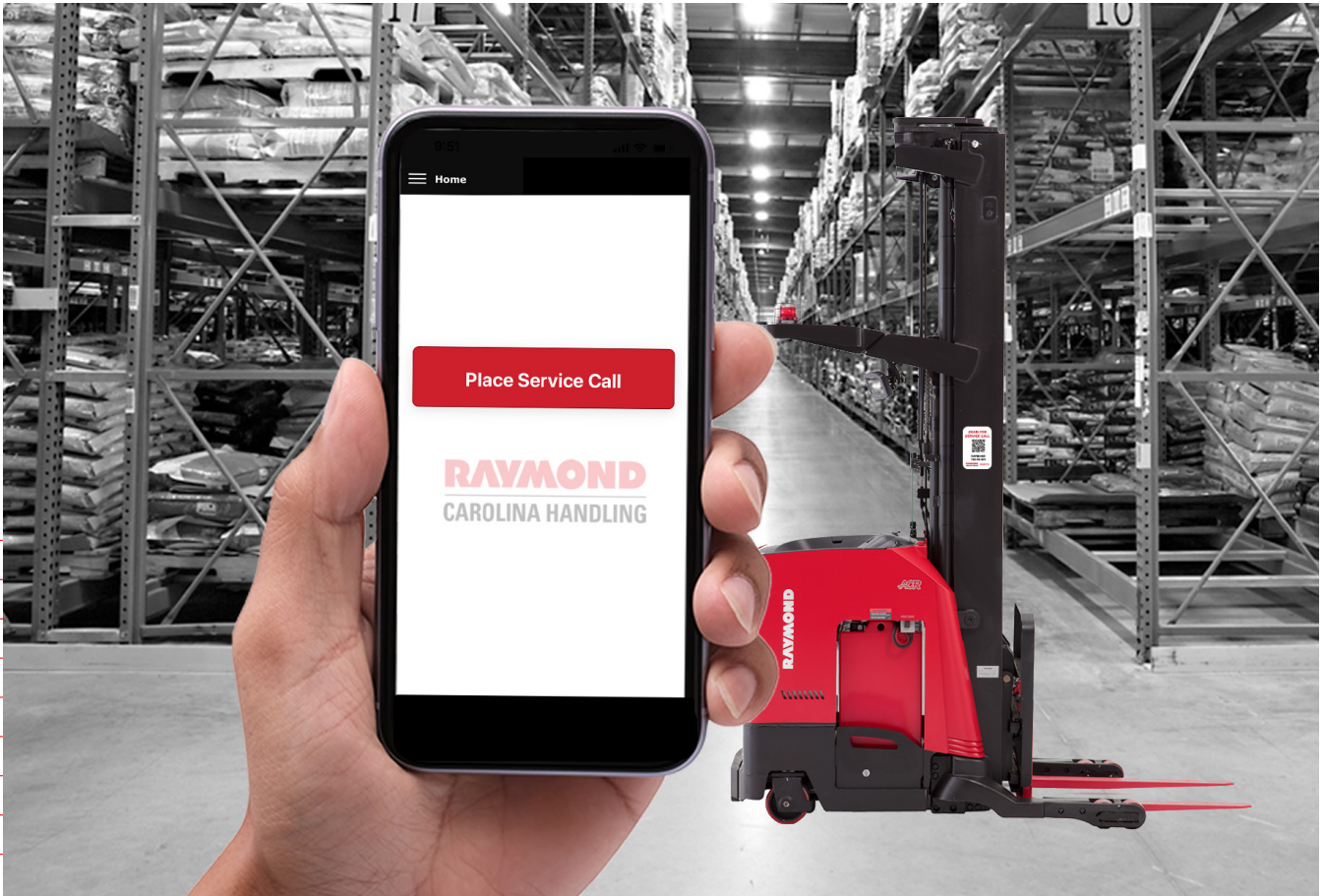# Streamline service requests from the palm of your hand.

INTEGRATE WITH CONFIDENCE.

Carolina Handling's new quick response software means no more waiting on hold and no more sending emails or leaving voicemails when you have an equipment breakdown.

The 'first-call-fix' technology uses imaging, geo-tagging, auto-messaging and QR encryption to ensure rapid service and to provide real-time updates to keep you informed about the status of your service call all within the Carolina Handling Service App.

A quick QR scan for service offers a snapshot of the equipment issue, leading to a 60 percent increase in first-call fixes and a service completion rate that is 6x faster.

RAYMOND
CAROLINA HANDLING

Minimizing downtime with a faster fix.
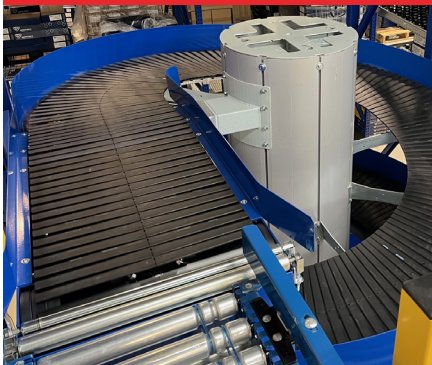
INCREASE IN FIRST-CALL-FIX BY
60%

REDUCTION IN FOLLOW-UPS BY
200%

FASTER SERVICE REQUESTS BY
6X

CONVEYOR SYSTEMS

FORKLIFTS

POWER MANAGEMENT

WAREHOUSE RACKING

AUTOMATION

VLMS

Carolina Handling has been helping companies move material faster, smarter and at less cost since 1966. From trusted equipment to expert service to automation solutions, we truly are a one-stop shop for everything intralogistics, helping you integrate with confidence.

RAYMOND
CAROLINA HANDLING